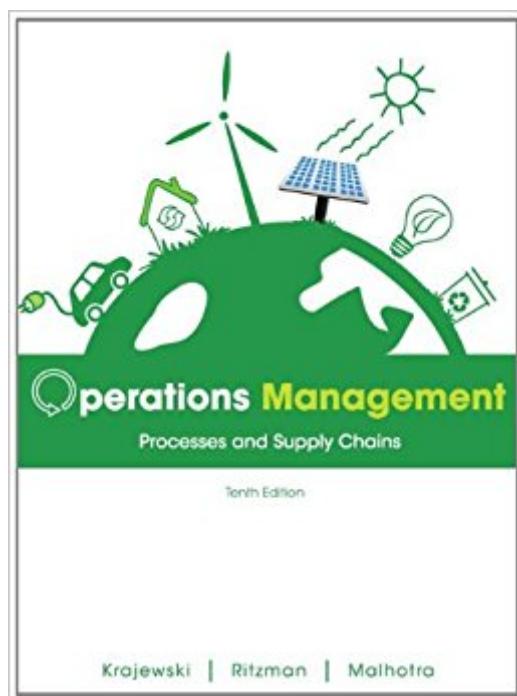


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Publisher: Pearson; 10 edition (January 16, 2012)

Language: English

ISBN-10: 0132807394

ISBN-13: 978-0132807395

Product Dimensions: 8.6 x 1.1 x 11 inches

Shipping Weight: 2.8 pounds

Average Customer Review: 3.6 out of 5 stars 84 customer reviews

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Customer Reviews

LEE J. KRAJEWSKI is the William R. and F. Cassie Daley Professor of Manufacturing Strategy at the University of Notre Dame. Prior to joining Notre Dame, Lee was a faculty member at The Ohio State University, where he received the University Alumni Distinguished Teaching Award and the College of Business Outstanding Faculty Research Award. He initiated the Center for Excellence in Manufacturing Management and served as its director for four years. In addition, he received the National President's Award and the National Award of Merit of the American Production and Inventory Control Society. He served as President of the Decision Sciences Institute and was elected a Fellow of the Institute in 1988. He received the Distinguished Service Award in 2003. Lee received his Ph.D. from the University of Wisconsin. Over the years, he has designed and taught courses at both graduate and undergraduate levels on topics such as operations strategy, introduction to operations management, project management, operations design, and

manufacturing planning and control systems. Lee served as the editor of "Decision Sciences," was the founding editor of the "Journal of Operations Management," and has served on several editorial boards. Widely published himself, Lee has contributed numerous articles to such journals as "Decision Sciences," the "Journal of Operations Management," "Management Science," "Harvard Business Review," and "Interfaces," to name just a few. He has received five best-paper awards. Lee's areas of specialization include operations strategy, manufacturing planning and control systems, supply-chain management, and master production scheduling. LARRY P. RITZMAN is the Thomas J. Galligan, Jr. Professor Emeritus in Operations and Strategic Management at Boston College, where he received the Distinguished Service Award from the School of Management. He is also Professor Emeritus at The Ohio State University where he served for twenty-three years. He received several awards at Ohio State for both teaching and research, including the Pace Setters' Club Award for Outstanding Research. He received his doctorate at Michigan State University, having had prior industrial experience at the Babcock and Wilcox Company. Over the years, he has been privileged to teach and learn more about operations management with numerous students at all levels-undergraduate, MBA, executive MBA, and doctorate. Particularly active in the Decision Sciences Institute, Larry has served as Council Coordinator, Publications Committee Chair, Track Chair, Vice President, Board Member, Executive Committee Member, Doctoral Consortium Coordinator, and President. He was elected a Fellow of the Institute in 1987 and earned the Distinguished Service Award in 1996. He has received three best-paper awards. He is a frequent reviewer, discussant, and session chair for several other professional organizations. Larry's areas of particular expertise are service processes, operations strategy, production and inventory systems, forecasting, multistage manufacturing, and layout. An active researcher, Larry's publications have appeared in such journals as "Decision Sciences," "Journal of Operations Management," "Production and Operations Management," "Harvard Business Review," and "Management Science." He has served in various editorial capacities for several journals. MANOJ K. MALHOTRA is the Jeff B. Bates Professor and Chairman of the Management Science Department at the Moore School of Business, University of South Carolina (USC), Columbia. He holds an engineering undergraduate degree from The Indian Institute of Technology (IIT) Kanpur, India, and a Ph.D. in operations management from The Ohio State University. He is certified as the Fellow of American Production and Inventory Management Society (CFPIM), and has conducted seminars and consulted with firms such as John Deere, Metso Corporation, Phelps Dodge, Sonoco, UCB Chemicals, Milliken, and Verizon among others. Apart from teaching operations management, supply chain management, and global business issues at USC, Manoj has also taught at the Terry

School of Business, University of Georgia; Wirtschaftsuniversitat Wien in Austria; and the Graduate School of Management at Macquarie University, Australia. His research has thematically focused on the deployment of flexible resources in manufacturing and service firms, and on the interface between operations and supply chain management and other functional areas of business. His work on these and related issues has been published in refereed journals such as "Decision Sciences," "European Journal of Operational Research," "IIE Transactions, International Journal of Production Research," "Journal of Operations Management," "OMEGA," and "Production and Operations Management Journal." He is a recipient of the Decision Sciences Institute's Outstanding Achievement Award for the Best Application Paper in 1990, and the Stan Hardy Award in 2002 for the best paper published in the field of Operations Management. Manoj has won several teaching awards, including the Alfred G. Smith Jr. Excellence in Teaching Award in 1995 from the Moore School of Business at the University of South Carolina. He was voted by the students as an Outstanding Professor in the International MBA program by the classes of 1997, 1998, 1999, 2000, and 2005; and as the Outstanding Professor in the IMBA-Vienna program by the classes of 1998 and 2004. He was designated as one of the first "Master Teachers" in the Moore School of Business in 1998. He has been listed in "Who's Who among America's Teachers" in 1996 and 2000. Manoj is an associate editor of "Decision Sciences" and "Journal of Operations Management," past area editor of "POMS Journal" (2000-2003), and an editorial review board member of "Journal of Managerial Decision-Making," He is an active referee for several other journals in the field, and served as the co-editor for special focus issues of "Decision Sciences" (1999) and "Journal of Operations Management" (2002). He is the Program Chair for the 36th International Meeting of the Decision Sciences Institute (DSI) in San Francisco in 2005, and has also served as an associate program chair for the POMS national meeting in 1994. He has been involved in the Mid-Carolina chapter of APICS as its past President, executive board member, and an instructor of professional level CPIM certification courses.

OPS Management is a tough course, each chapter deserves its own semester long course; so I am giving some benefit of the doubt to the authors; however, the internal formatting and references when introducing new concepts is inconsistent. The text does continue to use the the oxford comma, so that is at least an extra star. Besides grammar issues, I am spotting about one error per chapter in the solved problems or figures/examples. I am not sure which other texts are better, but there has to be better out there.

has many great examples and explains topics understandably.ideal to supplement your textbook learning with the MYOMLAB function that ususally comes with the book. It is like mcgrawhill connect in that it is a resource for extra assignments, problems, quizzes, and tests to prepare you for the real one.Use this book for my operations management class and was easy to understand and read the concepts covered in class, in the book.highly recommend if you're in college an want to learn about operations management.overall, good book!

My major course used this and it was pretty interesting content.

This arrived exactly as described; new and wrapped in the original packaging. This edition is very similar to the new editions - only difference is this comes with a CD and the new edition comes with an online access code. Either way buying this and the code was cheaper.Overall the contents were exactly what I needed for my management 3000 course at Ohio University, and I would recommend other students buy this as well.

I thought it was a good textbook. I especially liked how they walk you through some example problems step-by-step to help you figure it out. This was used in my MBA class for Operations. The chapters were pretty good with detailed problems and examples. Some chapters had supplemental sections that included more advanced problems that were more challenging. Overall, I thought the textbook was worth keeping for reference after the class.

The book did not come with an access code as described. I will have to purchase that separately now.

If you are purchasing this book you most likely do not have a choice, but if you do I would advise that it could do a better job of explaining how to use the Pom OM or excel equivalent software often referenced in the text but not explained by the text. If the text went into detail on using the software and much less detail on the algebraic methods, which were not used in my course, I could have given it a higher rating.

Brand new book looked like it got dropped a dozen times. Binding and corners were all bent. I think a new book that you spend almost \$300 shouldn't be damaged when you get it. I guess you get what you pay for. It was the cheapest priced.

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